# **AUCTION BUYING GUIDE**

 $\stackrel{\mathsf{FURTHER DETAILS OVERLEAF}}{\hookrightarrow}$ 





## **Explore our Auction Catalogues**

Accessing Catalogues: Visit our website to view our catalogues, which are published well in advance of each sale.

**Stay Updated:** If your initial search doesn't yield the desired item, stay connected, our future sales may have what you are looking for and make sure to subscribe to our catalogue alerts to ensure you never miss a sale.





## **Register for Bidding**

To bid on items, you must create an account and then register for each auction.

**Online Bidding:** Create an account using your ID and valid bank card for security checks. Then, registering for auctions is just a click away. **Saleroom Bidding:** Arrive early to register. Bring your ID if it's your first time, and we'll set up your account and issue a paddle number.



## Payment

If your bidding is successful, settle your invoice by:

In-person: Pay at the saleroom during collection. Online: Use the secure payment page on the Gildings website. Bank transfer: Direct payment to our Client Account.

Note: Only debit cards accepted-no cash or credit cards.



## **Viewing or Condition Reports**

**Saleroom Viewing:** Check our website for viewing times listed with each sale. Visit during these times to inspect items, with expert valuers available to assist.

**Condition Reports:** If you're unable to visit, you can view or request a free condition report for any catalogued item.



# Bidding

**Online:** The 'Bid Live' button will appear on the website about 30 minutes before the sale starts. Click it to join anytime, watch, and listen to the auction, monitor current bids, and use the bid button to participate when your lot is up for sale.

**Saleroom:** Follow the auction, observe others, and raise your paddle to join the bidding whenever you wish.



## **Shipping or Collection**

If you win, you can use our shipping service or your own transport.

**Shipping Estimates:** For your convenience our shipping cost estimate is listed beside each lot. Multiple purchases during a sale may bring down the total cost.

# FURTHER DETAILS

#### 1 Explore our Auction Catalogues

Our Upcoming Auctions page provides a listing of our auction sales at: gildings.co.uk/upcoming-auctions/

A 'View Auction' button will appear when new catalogues are published, which will present the catalogue for that sale, allowing you to browse, search, and filter.

Subscribe to our news to get email notifications and direct links to new catalogues as soon as they are published: gildings.co.uk/subscribe/

Or for individual sales, you can use the 'Notify Me' button to receive an email notification when that sales catalogue is online.

### **2** Viewing or Condition Reports

Check dates and viewing times for upcoming sales at gildings.co.uk/upcoming-auctions/

To view lots in detail you can visit the saleroom at The Mill, Great Bowden Road, Market Harborough LE16 7DE. Auctioneers, valuers, and staff will be on hand to answer any questions you may have. Condition reports are available online. Use the 'Request Condition Report' button on each lot page to submit a form. An auctioneer will examine the lot, provide a detailed report, and additional images if requested. The report will be emailed to you and published on the lot listing.

## **3** Register for Bidding

To bid on items, you must first create an account and then you can register for each auction. Ensure you register in good time.

To view which form of ID is required for registration, visit this page: <u>gildings.co.uk/id-aml</u> You can create account/register here: <u>gildings.co.uk/account/register/</u>

## 4 Bidding

Please be aware a Buyer's Premium is added to the successful hammer price, with possible additional fees. More details at gildings.co.uk/buying-with-gildings/

If bidding in the saleroom, register to get a numbered bidding paddle and raise it for each bid. For online bidding, log on to your account, click the 'Bid Live' button next to the sale on the upcoming auctions page. This button appears about 30 minutes before the auction starts. Follow the on-screen instructions to access the auction and video feed, and use the 'Bid Live' button to place bids throughout the sale: <u>gildings.co.uk/upcoming-auctions/</u>

Alternatively, you can bid by telephone or leave absentee bids with the auctioneer. More details at gildings.co.uk/how-to-bid/

## 5 Payment

If you are in our saleroom and all your chosen lots have finished selling, proceed to the cash desk to pay and collect your items. Online bidders will receive an invoice by email, with a link to pay online. Telephone and absentee bidders can choose to receive their invoice by email or post. To make payments, visit: gildings.co.uk/account/makepayment/

### **6** Shipping or Collection

Once your goods are paid for, you can collect them. Alternatively, our shipping is available on eligible lots. After each auction catalogue is published, quotes for postage of individual lots are displayed on the 'Shipping Estimate' tab on the lot page. Find out more: gildings.co.uk/shipping

For larger items, you need to arrange your own shipping. This page lists shipping companies that our customers regularly use: <a href="mailto:gildings.co.uk/buying-with-gildings/">gildings.co.uk/buying-with-gildings/</a>



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HOW TO BID



PAY INVOICE





SHIPPING

SHIPPING COMPANIES



